

The Talaris Commitment

Talaris are World Experts in cash management. Across the globe 2,100 personnel, with over 130 business partners deliver technology and solutions that provide security, productivity and innovation to our customers.

The Company is committed to the highest ethical standards and compliance with legislation and to be a fair employer wherever we operate. As a responsible organisation we maintain a disciplined approach to our corporate governance and operate to the optimum professional standards in all aspects of our business.

Talaris will always seek to provide a safe and productive work environment where all employees can grow and be challenged. Wherever we operate our objective is to contribute actively to the community and the local environment. An intrinsic part of our business philosophy across our product and service offerings is to be consistently environmentally responsible and to continue to improve our performance across all environmental issues wherever possible.



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SOLUTIONS

CashInsight™ Bridge

Remote device management of
Talaris teller cash recyclers

Provides continuous performance monitoring, device management
and business intelligence



CashInsight™ Bridge

Advanced remote device management for improved performance and business intelligence

A consolidated software suite and supporting tools

CashInsight™ is the Talaris application suite and platform that supports and enables the operation and servicing of cash handling devices. The suite includes CashInsight Assure, the benchmark in teller connectivity software and CashInsight Bridge, the Talaris remote device management solution.

The Talaris investment in the CashInsight suite demonstrates our commitment to delivering an expanded solution portfolio that provides real customer benefit.

Remote device management with CashInsight Bridge

CashInsight Bridge is the Talaris remote device management solution that has been designed to deliver enhanced service solutions, increase operational availability and provide real time performance data to the Talaris Service Centre to drive service improvements for our customers.

With continuous remote performance monitoring of teller automation equipment, Talaris can offer early warning notifications of potential operational issues. CashInsight Bridge also provides supplementary data for proactive support, faster issue resolution to aid tellers and critical products health-checks, resulting in higher operational availability.

The diagnostic capabilities of CashInsight Bridge improve the visibility of key performance indicators and service performance levels relating to individual equipment or an entire fleet. Talaris' analysis of equipment status and performance trends supports a proactive service delivery model with pre-emptive service activities and preventative maintenance.

Remote monitoring can also help maximise asset value through central control and deployment of updates that protect teller automation equipment, such as currency set updates, configuration optimisation and firmware upgrades.

CashInsight Bridge is not just available for newly purchased Talaris products but also for existing installed products via the addition of the CashInsight Bridge upgrade. The upgrade connects the equipment through the customer network to the internet and operates independently of the product integration in the customer environment.

CashInsight Bridge is offered as a tiered solution and is available at the following service levels:

Core Services	Entry level monitoring, including essential maintenance service (i.e. traditional 'break/fix')
Extended Services	RDM-enabled services, including remote currency updates, cash optimisation advisory services, upgrade/refurbishment and replacement
Advanced Reporting Services	Management information reporting and analysis based on a set of key reports. Standard and tailored reporting possible
Advanced Connectivity	Bespoke arrangements for connectivity, data feed to customer helpdesk for self-monitoring, usage for other devices

CashInsight™ software and service portfolio

Provides assurance, reconciliation and control of cash operations through a consolidated software suite and supporting tools.



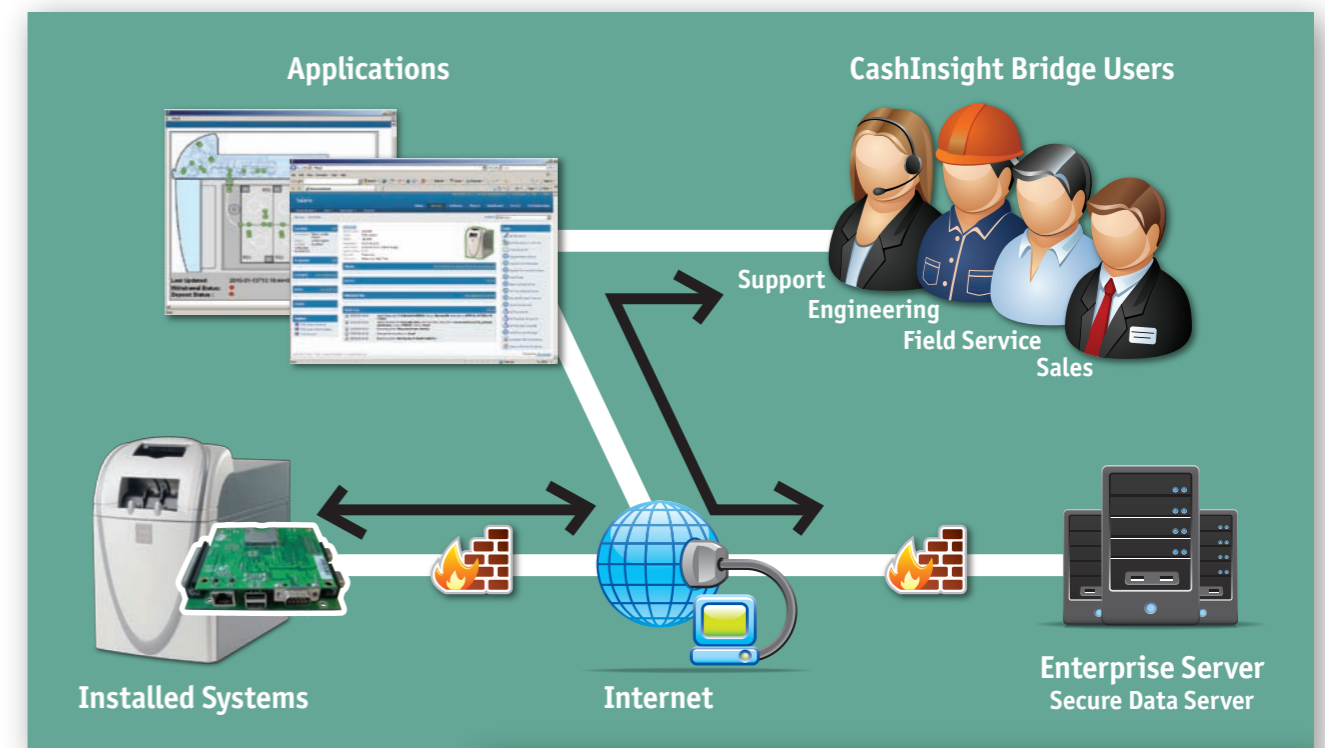
CashInsight Assure
Provides immediate teller productivity for branch cash operations



CashInsight Bridge
Provides remote service for teller automation solutions



CashInsight Inform
Provides tools for enterprise cash management & analysis aiding optimisation of cash processes



Enhance and maximise the value of teller automation

- Early detection of product support need
- Performance and usage monitoring for business intelligence reports
- Potential for remote recovery of issues to increase product availability
- Faster deployment of upgrades with reduced customer disruption
- Ability to remotely interact with product
- Remote delivery of software and configuration updates
- Installed base can be upgraded to include remote device management

Flexible architecture

- Minimal change, if any, required to customer firewall settings or proxy servers, easing deployment and addressing compliance objectives
- Authentication methods for use with the system are flexible
- Subscribing customers have a view of the status information that they need along side the data needed for the enhanced services from Talaris

Enterprise Server:

- **Collects data** – transmitted securely via the internet
- **Processes logic** – allows data to be analysed for presentation and use
- **Secure communication** – patented 'firewall friendly' technology transports data securely
- **User authentication** – all activities require user authentication to maintain security and control
- **Device security** – the product is protected from malicious unsolicited messages by actively verifying legitimate instructions
- **Data management** – allows data to be stored and searched as needed
- **Business rules/integration** – a business control layer defines the activities that are permitted by each user

Application:

- **Real-time with historical data views**
- **Remote commands and control**
- **Software distribution**
- **Reporting and analysis**

Technical Requirements

Screen resolution	1024 x 768 (minimum)
Hard disk space for installation (excluding Java)	300MB (minimum)
Java environment	1.6 or later
Database storage	512MB (dependent on IT policy)
Recommended PC:	
Processor speed	1GHz
RAM	512MB
Internet browser	MS Internet Explorer 6.0 or later